

**Extended access and urgent access to primary care
- Open for business at sites across the city -**

In addition to services at Ponteland Road, Westgate Road, Molineux and the ED at the RVI, additional GP resources are being provided at Regent Point to support telephone triage. The broad range of additional services available to your practice are below:

Site	Days	Time	Service details
Ponteland Road (PTLR)	Mon-Sun	0800-2200	A mixture of F2F and telephone triage. NGPS GP and Trust nurses seeing cold cases including 111 appointments, EA appts, walk-in cases and ED referrals.
Westgate Road (WGR)	Mon-Sun	0800-2200	A mixture of F2F and telephone triage. NGPS GP and Trust nurses seeing cold cases including 111 appointments, EA appts, walk-in cases and ED referrals.
Molineux Street (MOL)	Mon-Sun	0800-2200	A mixture of F2F and telephone triage. NGPS GP and Trust nurses seeing cold cases including 111 appointments, EA appts, walk-in cases and ED referrals.
GP in ED	Mon-Sun	0800-2200	NGPS GP seeing presentations at ED – of these the majority are seen and discharged as complete episodes of care.
Hot home-visiting service	Mon-Fri	1000-1800	Available for hot home visits referred by in hours GPs
Telephone Triage GPs (Regent Point)	See service details		1 x NGPS GPs, Mon – Fri GP (Regent Point) Mon & Fri – 0930 – 1530 Tue, Wed, Thu – 0930-1430 - Triage referrals from practices (no clinical triage required) and 111